

Network Solutions, Support & Maintenance, Managed Services, Disaster Recovery, Cloud Mail, On-line Backup,  
Hosted Server Solutions, VoIP Solutions

### **Senior IT Network Engineer**

**Name of Company:** vbt  
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**vbt is a dedicated IT Solutions provider specialising in the following IT Solutions:**

**Network Support, IT Managed Services, Network Installations & Upgrades, Cloud Mail, On-line Backup, Hosted Server Management Solutions, Disaster Recovery & VoIP Phone Solutions**

**We are recruiting for an experienced Senior IT Network Engineer to join our Implementation and Support Team. The team is responsible for providing Telephone/Remote Access Helpdesk Support, as well as Onsite Support and Network Installations for our client base.**

#### **Candidate Profile:**

Candidates must have previous experience and a proven track record in an IT Network Support and Implementation role at a senior level. Skills and practical experience in the following areas are an essential requirement:

- Installation, Configuration and Trouble-Shooting issues with Windows Server 2016/2012/2008, Windows Small Business Server 2008/2011 and Exchange Server 2010/2013
- Configuration and Administration of Microsoft Office 365
- Configuration and Administration of Firewalls, Routers and VPNs
- System Administration of Windows 8/10
- Excellent problem solving and trouble-shooting skills
- Excellent communication skills with fluent spoken and written English
- Ability to take ownership of issues and follow through to resolution
- Must be team player with strong customer service focus

#### **Role & Responsibilities:**

- Installation and Configuration of Servers and Network Upgrades
- Provide Remote Access and Onsite Support to Clients
- Trouble-shoot issues relating to Servers, PCs, Laptops and Printers to include Connectivity, Email, Security, Permissions, Data backups etc.
- Ensure excellent customer service is provided to Clients

**Salary:** Competitive salary depending on experience and qualifications.