



IT Field Service Engineer

Name of Company: vbt
Address: Unit A Glencormack Business Park, Kilmacanogue, Co. Wicklow
Tel: 204 1000
Contact Name: Dave Kerr
E-mail: dave@vbt.ie
Website: www.vbt.ie

vbt is a dedicated IT Solutions provider specialising in the following IT Solutions:

Network Support, IT Managed Services, Network Installations & Upgrades, Cloud Mail, On-line Backup, Hosted Server Management Solutions, Disaster Recovery & VoIP Phone Solutions

vbt are recruiting for an experienced IT Field Service / Network Support Engineer to join our Network Support Team. The team is responsible for providing Telephone/Remote Access Helpdesk and Onsite Support & Network Installations for our expanding client base. The successful candidate will primarily work out at client sites, which are located primarily in Dublin and South Wicklow areas.

Candidate Profile:

- Previous experience in an IT Field Service role is essential
- Windows Server Active Directory Domain Management
- Virtualisation Experience (Hyper V)
- Experience of Installation & System Administration of Windows 7/8 /10
- Experience of Routers, Firewalls and VPN Set-Up & Configuration
- Experience of Microsoft Office, Printers & Smart Phones
- Must be team player with strong customer service focus
- Full Driving Licence essential.

Role & Responsibilities:

- Trouble-shoot issues relating to Servers, PCs, Laptops and Printers to include Connectivity, Email, Security, Permissions, Backups etc.
- Installation & Configuration of PCs, Laptops, Routers and Printers
- Ensure excellent customer service is provided to Clients

Salary: Competitive salary depending on experience and qualifications. Company vehicle provided.